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Joseph A. Bekanich 243 Sullivan Street Exeter, PA 18643

In re Application of BEKANICH et al.

U.S. Application No.: 10/527,092 PCT No.: PCT/US04/23518 Int. Filing Date: 23 July 2004

Priority Date: 23 July 2003

Attorney Docket No.: B6225.0001/P0001 For: AIRTIME CONTACT MANAGER

Dear Joseph A. Bekanich:

You are named as an inventor in the above identified United States patent application, filed under the provisions of 37 CFR 1.47(a) and 35 U.S.C. 116. Should a patent be granted, you will be designated as an inventor.

As a named inventor, you are entitled to inspect any paper in the file wrapper of the application, order copies of all or any part thereof (at a prepaid cost per 37 CFR 1.19) or to make your position of record in the application. Alternatively, you may arrange to do any of the preceding through a registered patent agent or attorney presenting written authorization from you. If you care to join in the application, counsel of record (see below) would presumably assist you. Joining in the application would entail the filing of an appropriate oath or declaration by you pursuant to 37 CFR 1.63.

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